

### The Culture of Trust in the Countries of the Visegrad Group

Pálffy Zsuzsanna (SZE-RGDI, SZE-AK)

A MAGYAR REGIONÁLIS TUDOMÁNYI TÁRSASÁG XX. VÁNDORGYŰLÉSE

Tér és állam

Budapest, 2022. október 6-7.





## The importance and novelty of the topic

The measurability and measurement of trust

Methodology

Findings, results

Conclusions



## CONTENT



## The importance and novelty of the topic

- Unpredictability and acceleration of the world
- The frequency of interactions

enhanced the study and analysis of trust in the scientific field

- The need for cooperation
- Since the cultural turn of the last century, it is an accepted theoretical development that social processes are geographically determined.

#### However, the question arises whether the traditions of deep-seated mistrust in Central and Eastern European countries have dissolved since the dissolution of the socialist bloc or they still belong to the group of low-trust cultures.

- Novelty: the current level of trust and its changes are identified and compared between the four countries based on secondary data in three different aspects: inferential indicators, behavioural indicators, and verbal indicators by surveys and opinion polls.
- Aspect of the selection of the four countries



## The measurability and measurement of trust

- Soft factor → difficult to measure and operationalize
- Two schools of trust
  - trust is an individual trait
  - trust as a social phenomenon, a specific characteristic of social systems → the measurement of trust 'must be statistically linked to social variables'.
- Inferential, indirect indicators are measurement options that have been proven by previous studies to be related to the level of trust.
- **Behavioural indicators** represent the actual or intended behaviour of individuals.
- **Verbal indicators** express the opinion of members of society.

st	- Wars and occupations - Economy				
Past	- Crises	- Geographic feature			
	- Political systems		forces, territorial planning		
	Politics	Society	Economy		
		Inferential indicators			
	Political system, form of		GDP, wealth		
	government		Degree of inequality		
	Corruption	Networks	Universal / selective welfare care Unemployment		
	Nepotism	Personal qualities (optimism,			
IS	An independent court	openness, honesty, loyalty)			
ior	Ethnic homogeneity,	Cultural characteristics	Enterprise size		
ctat	minority policy		Voluntary organizations		
ped	State intervention		Voluntary organizations		
ex	Behavioural indicators				
ure	Spread of self-defence a	and protective Vision of fut	are housing construction		
fut	measures		Vision of future, housing construction Emigration Existence of savings		
pq	Consumer beha				
t aı			ed method for saving		
sen	Amount of protes	st events			
Present and future expectations	Verbal indicators using surveys and polls				
H I		Future plans			
	Evaluation of political	Support for foreign orientation <b>Evaluation of econom</b>			
	reforms	Comparison of current and	reforms		
		past situation			
	Trust in political and	General trust	Trust in economic		
	state institutions	Relational trust	institutions		
		Stereotype			
Sourc	ource. The author's own compilation based on Eukawama (1995); Sztompka (1999); Delhev-				

Source: The author's own compilation based on Fukuyama (1995); Sztompka (1999); Delhey-Newton (2013), 2022.



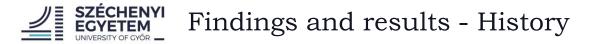
• **Secondary research** to describe the level of trust in the four countries and to outline the trends

#### The sources of the data:

- the data of cultural researchers (e.g. Hofstede)
- parts of the World Values Survey
- Eurobarometer
- Other researches investigating trust
- Other data (for example, election participation data)

#### • The aim of the research is to prove the following preliminary assumptions:

- > The general trust level of the four countries examined is similar, thanks to their comparable historical background and culture.
- >The level of trust in the four countries is inconstant, fluctuating, but shows an increasing trend.
- >The level of trust is closely related to economical, political and social phenomena, and can be measured at all three levels.



it	-	Wars and occupations	-	Economy
Past	-	Crises	-	Geographic features
	-	Political systems	-	External shaping forces, territorial planning

- Trust, like all other cultural [...] ingredients, is treated as a product of accumulated historical experiences' (Sztompka, 1999, 152)
- Czech Republic stands out from its Eastern European peers, because the Czech society was more industrialized, not to mention more optimistic.
- 'Distrust is a pervasive legacy of communist rule' (Rose, 1994, 18).

#### Slow rebuilding of trust:

- The transition is continuous
- The economic growth and a significant improvement in the quality of life
- The possibility of shopping, foreign trips, entertainment and leisure opportunities
- The expansion of personal and social capital
- The change of generations
- Joining the Western alliances



## Findings and results – Inferential indicators

#### Political system: Democracy

#### Freedom House:

- Czech Republic and Slovakia: consolidated **democracie**s,
- Poland: semi-consolidated democracy,
- Hungary: transitional or hybrid regime.
- Negative correlation between trust and **corruption.**
- Transparency International: Hungary achieved the worst result among the four countries, followed by Slovakia, the Czech Republic and finally Poland.

Inferential indicators				
Political system, form of government Corruption Nepotism An independent court Ethnic homogeneity, minority policy State intervention	Networks Personal qualities (optimism, openness, honesty, loyalty) Cultural characteristics	<b>GDP, wealth</b> Degree of inequality Universal / selective welfare care <b>Unemployment</b> Enterprise size Voluntary organizations		

- GDP per capita: the countries' **GDP** per capita shows a **trend-like increase**. Czech Republic performs the best, followed by Slovakia, Hungary and Poland.
- **Unemployment rate**: each of the four countries examined has a low unemployment rate below the European Union average.



## Findings and results – Inferential indicators

- **PDI**: the level of trust in Slovakia is the lowest, followed by Poland and Czech Republic
- **IDV**: all four countries are mostly individualistic, which means a universal trust
- **UAI**: with the exception of Slovakia the other three countries are low-trust societies
- **MAS**: it confirms the mistrust of the four countries

Interesting fact: Gesteland (2012) puts Slovakia and Poland closer to the Russian culture and classifies the countries in one group.

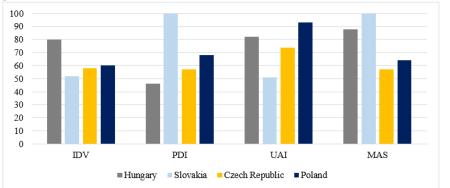


Diagram 1: The cultural values of the examined countries based on Hofstede's four dimensions

Source: The author's own compilation based on Hofstede – Hofstede (2008), 2022.

PDI	in cultures with a small power distance, people are mostly equal, so they trust each other	
IDV	the core value of an individualistic culture is universalism, i.e. everyone can be trusted	
UAI	trust is lower in highly uncertainty-avoidant cultures	
MAS	masculine societies do not agree with the statement 'most people are trustworthy'	



## Findings and results – Behavioural indicators

• Analysing emigration data, according to Eurostat, significant growth can be seen in the case of Hungary, while stagnation can be seen in the case of the other three countries.

Behavioural indicators	
Spread of self-defence and protective	Vision of future, housing construction
measures	Emigration
Consumer behaviour	Existence of savings
Participation or absence from public life	Preferred method for saving
Amount of protest events	Treferred method for baying

- In terms of participation in public life, **Hungary performed the best**, although the participation rate of the four countries is almost the same.
- Considering the trends of the parliamentary elections, Hungary has shown a slight improvement since 1990, with minor declines in some years.
- However, in the case of Slovakia, the Czech Republic and Poland, a **significant decline** can be seen.



### Findings and results – Verbal indicators

#### World Values Survey

- Limitations of the analysis: there was only one data collection period (1995-1998) in which all four countries were examined.
- 'in general, most people can be trusted'
- The results of the four countries are very similar.
- Poland agrees with the statement the least, while the Czech Republic the most, but only with 28.5%.

Verbal indicators using surveys and polls			
Evaluation of political	<b>Future plans</b> Support for foreign orientation	Evaluation of economic	
reforms	Comparison of current and past situation	reforms	
Trust in political and state institutions	<b>General trust</b> Relational trust	Trust in economic institutions	
	Stereotype		



## SUMMARY AND CONCLUSIONS

- 'Recent decades have been characterized by observers as a period of 'crisis of trust' in European societies'
- What happened to the four countries whose trust was already low due to their historical traditions?
- The tradition of mistrust of socialist rule can be clearly determined.
- Many factors  $\rightarrow$  strengthened trust in these societies, which thus began to grow.
- The building of trust is visible, but they can still be classified in the group of low-trust cultures.
- From the comparison of the four countries, the **Czech Republic stands out** as the country with the highest level of trust, while the lowest level of trust can be measured in Poland and Hungary based on indirect, behavioral and verbal indicators.
- However, there is little difference between the trust levels of the four countries.
- The analysis was mainly limited by
  - the lack of uniform data
  - the study did not take into account which of the indicators show a strong or less significant relationship with trust
  - ignored that different demographic factors can somewhat shade the picture



# The Culture of Trust in the Countries of the Visegrad Group

Pálffy Zsuzsanna (SZE-RGDI, SZE-AK)

A MAGYAR REGIONÁLIS TUDOMÁNYI TÁRSASÁG XX. VÁNDORGYŰLÉSE

# Thank you for Your attention!

"A KULTURÁLIS ÉS INNOVÁCIÓS MINISZTÉRIUM ÚNKP-22-3 KÓDSZÁMÚ ÚJ NEMZETI KIVÁLÓSÁG PROGRAMJÁNAK A NEMZETI KUTATÁSI, FEJLESZTÉSI ÉS INNOVÁCIÓS ALAPBÓL FINANSZÍROZOTT SZAKMAI TÁMOGATÁSÁVAL KÉSZÜLT."



Új Nemzeti Kiválóság Program Nemzeti Kutatási, Fejlesztési És Innovációs Hivatal